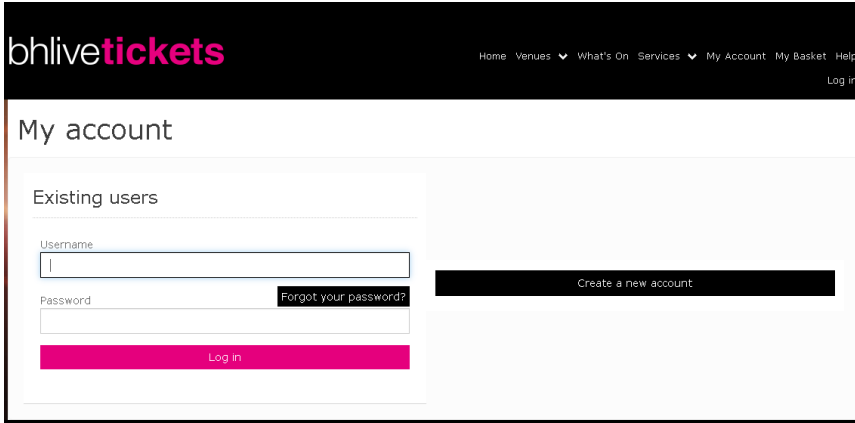


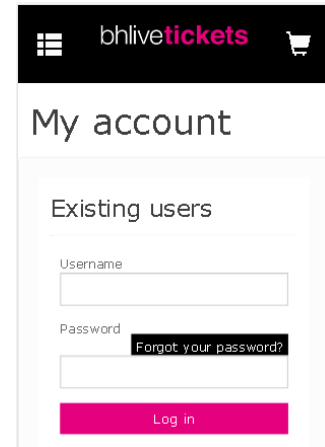
HOW TO CLAIM TICKETS THAT ARE "ON OFFER"

1. Go to <https://www.bhlivetickets.co.uk/online/maintainAccount.asp>

Desktop

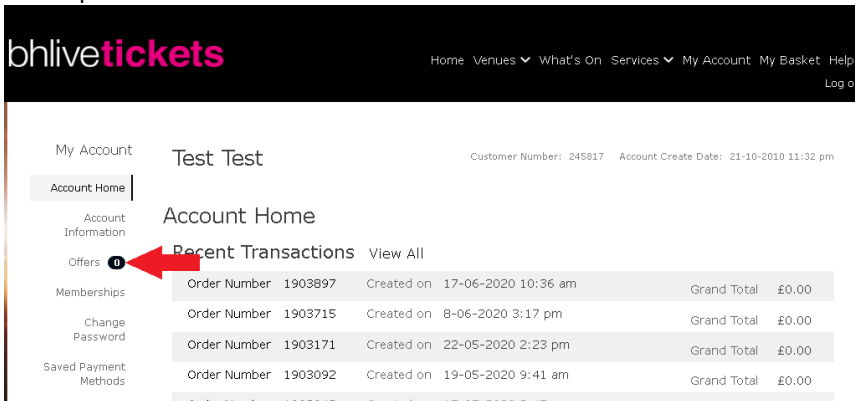


Mobile

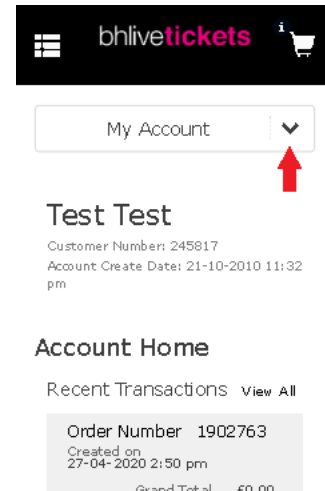


2. Enter your username and password and click/tap the "Log In" button.
3. On a desktop, click "Offers". On a mobile, open the "My Account" menu and select "Offers"

Desktop

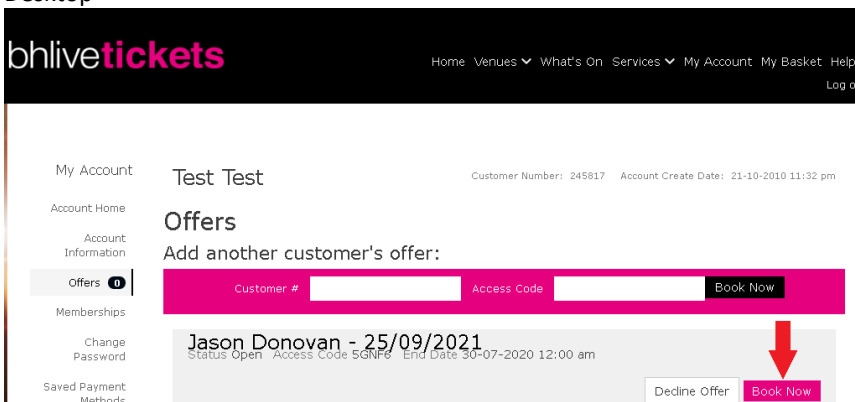


Mobile

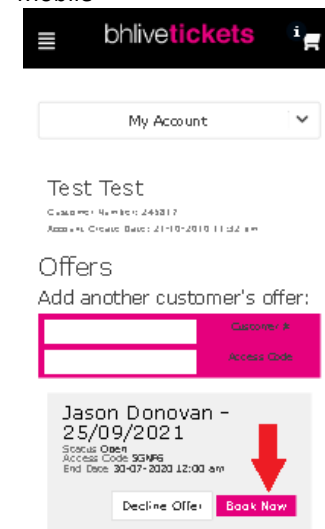


4. In the "Offers" page click/tap "Book Now" against the offer you wish to claim. (To cancel the tickets on offer, click "Decline Offer")

Desktop



Mobile



5. If prompted, select the seats you want to claim and click “Book Now”. Tickets will be added to your shopping cart

Desktop

The desktop screenshot shows the 'Shopping Cart' page for 'Jason Donovan - 'Even More Good Reasons'' on Saturday, 25 September 2021 at 8:00 pm. The cart contains two items: 'Circle H 55' and 'Circle H 56'. The first item is expanded to show a 'Standard' price type (marked with a red asterisk) and a 'Price B' zone, with a price of £40.25. A 'more info' button is visible next to the first item. The top navigation bar includes links for Home, Venues, What's On, Services, My Account, My Basket, and Help. A status bar at the top right indicates '2 item(s) Subtotal £83.50 Your order will timeout in 28:22 Log out'.

Mobile

The mobile screenshot shows the 'Shopping Cart' page for 'Jason Donovan - 'Even More Good Reasons'' on Saturday, 25 September 2021 at 8:00 pm. The cart contains two items: 'Circle H 55' and 'Circle H 56'. The first item is expanded to show a '5' price type (marked with a red asterisk) and a 'Price B' zone, with a price of £40.25. A 'more info' button is visible above the first item. The mobile interface features a hamburger menu icon and a shopping cart icon in the top navigation bar.

6. Click “Continue” and complete your order